


# Urgent Flood Awareness for South Costwolds Residents





Flooding in the South Cotswolds poses a serious threat to our cherished community. It's crucial that we remain vigilant and prepared to safeguard ourselves and our loved ones.

## Emergency Contacts for Immediate Help

 Life in danger → Call 999.

 Environment Agency Floodline → 0345 988 1188 (24/7).

 Sign up for warnings → [gov.uk/sign-up-for-flood-warnings](https://gov.uk/sign-up-for-flood-warnings).

 Environment Agency Incident Hotline (pollution, river blockages, fish kills) → 0800 80 70 60.

 NHS 111 (option 2) → Mental health support after flooding.

“Whether it’s sandbags from your parish council, emergency housing from your district, or road repairs by the county, knowing who to call can make all the difference when floodwaters rise.”

**“Flooding has become one of the most pressing challenges in the South Cotswolds. I know how stressful and disruptive it can be for families and businesses — and I want every resident to have the information they need to stay safe and get help quickly.”**

## Who Does What In A Flood?

### **Town & Parish Councils**

Local sandbag provision (varies by parish).  
Organise volunteers, resilience groups, community centres.

### **First point of contact for local welfare.**

District Councils (Cotswold & Stroud) Housing & temporary accommodation.  
Environmental health (e.g. sewage, pests, water contamination).  
Emergency response coordination.  
Waste collection & debris removal after floods.

### **Wiltshire Council (Unitary Authority)**

Covers both district & county roles: bins, housing, highways, social care, schools.  
Responsible for drainage, potholes, roads, and flood recovery support.

### **Gloucestershire County Council**

Lead Local Flood Authority (LLFA) for Cotswold & Stroud.  
Highways, gullies, culverts, and drainage systems.  
Flood investigations and long-term prevention schemes.

### **Environment Agency**



Manages main rivers, reservoirs, flood defences, and warnings.  
Water Companies (e.g. Thames Water, Wessex Water, Severn Trent)  
Responsible for sewers, foul flooding, and water supply issues.

**“I’m working hard with councils and local communities to push for better flood prevention and faster responses — because too many South Cotswolds residents are living with the constant fear of flooding.”**



## Reporting Flooding & Road Issues

Cotswold / Stroud (Gloucestershire CC)

Report flooding, blocked drains & potholes:

 [gloucestershire.gov.uk/flooding](https://gloucestershire.gov.uk/flooding) |  01452 425000  
Wiltshire Council

Report flooding & highways issues:


 [wiltshire.gov.uk/flooding](https://wiltshire.gov.uk/flooding) |  0300 456 0100

Water companies


Thames Water:  0800 316 9800


Wessex Water:  0345 600 4 600


Severn Trent:  0800 783 4444

 Flood Kit: torch, spare batteries, warm clothes, blankets, first aid, bottled water, waterproof bags for documents/medicines, power banks.

 Utilities: Know how to switch off electricity, gas & water.

 Home Protection: Install flood guards, air brick covers, or non-return valves.

 Move valuables upstairs if warnings are issued.

 Check neighbours, especially elderly or vulnerable residents.

**“We can’t always stop the rain from falling, but together we can make our communities more resilient, better prepared, and quicker to recover when flooding happens.”**

## **After Flooding – Recovery Support**

### **Insurance**

Contact your insurer immediately, take photos of all damage. Keep receipts for emergency repairs or temporary accommodation. If uninsured, ask about Flood Re scheme → [floodre.co.uk](https://floodre.co.uk).

### **District/Unitary Councils**

Support with housing, emergency waste disposal, environmental health inspections. May offer hardship or resilience grants.

### **Practical Recovery**

Do not turn electrics back on until checked by a qualified electrician. Clean and disinfect all surfaces, especially kitchens and bathrooms. Wear gloves, masks, and boots during clean-up.

### **Longer-Term Flood Prevention**

Report repeat flooding to your council to trigger a Section 19 investigation (Gloucestershire CC / Wiltshire Council).

Get involved in local flood forums or parish resilience groups. Consider installing property flood resilience measures (government grants may be available).

Join community WhatsApp groups for local flood alerts and volunteer coordination.

**Roz Savage MP – Here to Help**

**If you are unsure which authority to contact, Roz and her team can signpost you.**

**✉ [roz.savage.mp@parliament.uk](mailto:roz.savage.mp@parliament.uk)**